



**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2243(4)

Date: 31/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/903/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Basanta Jayapuria At/Po-Aitapali, Ps-Laikera Dist- Jharsuguda Pin-768215		4135-2813-0326	9777074042
3	Respondent/s	SDO-II(E), JED, TPWODL, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	20.12.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	20.12.2024			
9	Date of Order	31/12/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Laikera, TPWODL

Appeared

For the Complainant- Basanta Jayapuria



For the Respondent - SDO(Electrical)-II, JED, Jharsuguda, TPWODL

GRF Case No- BRL/903/2024

Basanta Jayapuria
At/Po-Aitapali, Ps-Laikera
Dist-Jharsuguda
Consumer No-4135-2813-0326

VRS

SDO(Electrical)-II, JED, Jharsuguda, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to:-

1. Basanta Jayapuria, At/Po-Aitapali, Ps-Laikera, Dist- Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

(A.P. Sahu)

Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM
TPWODL, BURLA

Qtr.No.SD-6/2,Sourav Vihar, Near NAC College

Burla-768017, Ph No.0663-2950601

Email:-Wesco_grf@Yahoo.in

GRIEVANCE REDRESSAL FORUM
Received

No.....

Dt.....

TPWODL, Burla

Complaint No-

- 1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

Bashanta Jayapuria AT/A Aitapali vi-Laikera Dist-SSb
Pin- 768215 mob-9777074042

4135 2813 0326

- 2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

- 3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

ସାହୁଜୟପୁରୀଆ, ଅଇତାପାଲି - କ୍ଷୁଦ୍ର ବିକ୍ରୀ ୨୦୧୧-୨୦୨୨ରେ
କୃତ୍ରିମ ଭାବେ ଆଇନ କ୍ରମେ କୃତ୍ରିମ ମାତ୍ରାରେ ଧାରା ଗଣ
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କାର୍ଯ୍ୟ କରାଯାଇ କାର୍ଯ୍ୟ ମଧ୍ୟ କରାଯାଇ ନାହିଁ

- 4) Relief sought for.

- 5) Any interim Relief sought for, pending final decision.

- 6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

- 7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

- 8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-
Date:-

Laikera
20/12/24.

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signature of the Applicant